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Rev	09
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Quality Policy

3DPRINTUK Ltd produces parts using Additive Manufacturing technology, and supplies to a wide variety of industries including Industrial, Medical and Consumer.

The Organisation strives for excellent customer service and satisfaction; therefore, we are fully committed to delivering manufactured parts on-time every time, and that fully meet the customers' requirements and expectations. 3DPRINTUK is also committed to reducing the environmental impact of its operations and therefore is committed to monitoring and reducing the scrap rate of the manufacturing process.

Management acknowledges its responsibility in ensuring the effectiveness of the Quality Management Systems and therefore is committed to:

1. Taking accountability for the effectiveness of the QMS
2. Ensuring that the Quality Policy and the Quality Objectives are established and compatible with the strategic direction of the organisation
3. Ensuring that the requirements the QMS are integrated in the organisation's processes
4. Promoting the use of the process approach and risk-based thinking
5. Ensuring that the resources needed for the QMS are available
6. Communicating the importance of effective quality management and conforming to the QMS's requirements
7. Ensuring the QMS achieves its intended results
8. Engaging, directing, and supporting persons to contribute to the effectiveness of the QMS
9. Improving the QMS and promoting a general culture of improvement
10. Supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility
11. Meeting the requirements of ISO 9001:2015 and all other applicable customer, statutory and regulatory requirements

The Organisation constantly monitors its quality performance via daily KPI tracking, internal auditing and Management Reviews, and implements improvements when appropriate.

This Quality Policy is reviewed on an annual basis in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff and to relevant interested parties.

Name: Nicholas Allen

Position: CEO

Signed:



Date: 08/05/2024

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Revision History

Description of Revision	Author	No.	Date
First Revision	Connor Smith	01	10/03/2021
First Controlled Revision	Alessandro Catania	02	20/05/2022
Typo	Alessandro Catania	03	15/09/2022
Minor adjustments	Alessandro Catania	04	27/09/2022
Typo	Alessandro Catania	05	28/09/2022
Change from MD to CEO	Alessandro Catania	06	07/10/2022
Date change	Alessandro Catania	07	03/11/2022
Annual revision – no changes	Alessandro Catania	08	24/05/2023
Annual Revision – no changes	Connor Smith	09	08/05/2024